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Public Relations/Public Affairs Counsel
111 EAST WACKER DRIVE
CHICAGO, IL 60601

312-565-1200

ROBERT L. DILENSCHNEIDER

President

Chief Operating Officer

National Operations

August 14, 1985

Mr. Larry Speakes
Assistant to the President
Principle Deputy Press Secretary
The White House
1600 Pennsylvania Avenue, N.W.
Washington, D.C. 20500

Dear Larry:

With no shame I am sending you a copy of a talk I recently delivered in New York. I hope you find it of interest.

The reason for my submission, however, is because of our writer, Fred Willman. He did the talk nearly from A to Z and did a super job, I'm sure you will agree. If at any time you might have a need in your operation, on a pro bono basis, for a contribution by a man like this, I hope you will let me know.

Best regards,

Robert L. Dilenschneider

RLD:aln Enclosure

Public Relations/Public Affairs Counsel
111 EAST WACKER DRIVE
CHICAGO, IL 60601

312-565-1200

ROBERT L. DILENSCHNEIDER

President

Chief Operating Officer

National Operations

July 22, 1985

Mr. Larry Speakes
Assistant to the President
Principle Deputy Press Secretary
The White House Office
1600 Pennsylvania Avenue, N.W.
Washington, D.C. 20500

Dear Larry:

I am sorry that you did not have the chance to meet Terence Fane-Saunders from Hong Kong and David Wynne-Morgan from London recently. But thank you very much for trying to adjust your schedule to see them. We recognize that by calling at the last second that our chances were slim and of course with the President's operation, I am sure that your day was more than occupied.

Here's hoping to see you soon.

Best regards,

Robert L. Dilenschneider

RLD/jkm

Public Relations/Public Affairs Counsel
111 EAST WACKER DRIVE
CHICAGO, IL 60601

312-565-1200

ROBERT L. DILENSCHNEIDER

President Chief Operating Officer National Operations

April 12, 1985

Mr. J. Roger Bolton 628 E. Capitol Street, N.E. Washington, D.C. 20003

Dear Mr. Bolton:

Larry Speakes has sent me an extremely positive letter about you and your departure from government. If you are going to be in New York or Chicago any time soon, I would very much like to get together with you. You went to Ohio State and I received a Masters from there as well. You worked for Clarence Brown and on The Marion Star. And on those points alone we should certainly get together and chat.

Let me hear from you.

Best regards,

Robert L. Dilenschneider

RLD/jkm

cc: Larry Speakes

WASHINGTON

March 8, 1985

Dear Bob:

Roger Bolton, who is currently serving as Deputy Assistant Secretary of Treasury for Public Affairs, is looking for a new business opportunity. I would appreciate it if you would keep Roger in mind as you learn of needs among your corporate clients.

Roger is originally from Ohio, and would welcome an opportunity to return to the Midwest. He would make an outstanding communicator who would bring a valuable government background, as well as a knowledge of public affairs, to your clients.

Best regards,

Larry Speakes

Deputy Press Secretary to the President

Mr. Robert Dilenschneider President Hill and Knowlton 111 East Wacker Drive Chicago, Illinois 60601



THE WHITE HOUSE WASHINGTON

February 27, 1085

Dear Bob:

Many thanks for your note and your kind comments on the New York Times article. Sometimes the press does something that you like, and this wasn't a bad story.

Best regards,

Larry Speakes
Deputy Press Secretary
to the President

Mr. Robert L. Dilenschneider President Hill and Knowlton, Inc. 111 East Wacker Drive Chicago, Illinois 60601

Public Relations/Public Affairs Counsel
111 EAST WACKER DRIVE
CHICAGO, IL 60601

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ROBERT L. DILENSCHNEIDER
President
Chief Operating Officer
National Operations

February 20, 1985

Mr. Larry Speakes
Assistant to the President
Principle Deputy Press Secretary
The White House Office
1600 Pennsylvania Avenue, N.W.
Washington, D.C. 20500

Dear Larry:

That was a terrific story in the $\underline{\text{New York Times}}$ on Thursday. Congratulations. It worked well for Speakes, the administration, and of the whole concept of press relations and public relations in general.

I think you have now institutionalized Mississippi catfish to the point where the farmers can begin marking up their price.

All the best,

Robert L. Dilenschneider

RLD:aa

WASHINGTON

January 11, 1985

Dear Loet:

Thank you so much for joining me at lunch yesterday. It was a pleasure to visit with you and to learn the many new activities Hill and Knowlton is undertaking.

I would like to take you up on your invitation to visit New York and greet a few old friends at H&K.

Best regards,

Larry Speakes
Deputy Press Secretary
to the President

Mr. Loet A. Velmans Chairman and President Hill and Knowlton 420 Lexington Avenue New York, New York 10017

Were fill the wife with

Public Relations/Public Affairs Counsel
111 EAST WACKER DRIVE
CHICAGO, IL 60601

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ROBERT L. DILENSCHNEIDER

President

Chief Operating Officer

National Operations

December 27, 1984

Mr. Larry M. Speakes
Deputy Press Secretary
to the President
The White House
1600 Pennsylvania Avenue, N.W.
Washington, D.C. 20500

Dear Larry:

You were terrific to see Jim Bere when he was in Washington. Thank you very much for the thoughtful note.

Bere, Borg-Warner and Hill and Knowlton are all excited about the U.S. Savings Bond program.

I look forward to seeing you in early 1985.

Best regards,

Robert L. Dilenschneider

RLD: aa

WASHINGTON

December 13, 1984

Dear Mr. Bere:

It was a pleasure to visit with you on December 12 when you were in the White House to meet with the President on the 1986 Savings Bond campaign. I appreciate you and Roger Smith taking time to drop by.

Please let me know if I can ever put in a plug for Savings Bonds from the White House podium. It is a good program and I certainly want us to do what we can to make your tenure as new National Chairman a success.

Best regards,

Larry Speakes

Deputy Press Secretary to the President

Mr. James F. Bere Chairman and Chief Executive Officer BorgWarner 200 South Michigan Avenue Chicago, Illinois 60604

cc: Bob Dilenschneider /

WASHINGTON

October 31, 1984

Dear Bob:

Many thanks for your letter and your interest in getting together for a dinner with you and some of your colleagues after the election.

I would like very much to do that. A trip to New York might suit both our interests better, and let's see if we can work out a date for early December.

Best regards,

Larry Speakes

Deputy Press Secretary to the President

Mr. Robert L. Dilenschneider President Hill and Knowlton, Inc. 111 East Wacker Drive Chicago, Illinois 60601

Public Relations/Public Affairs Counsel

111 EAST WACKER DRIVE
CHICAGO, IL 60601

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ROBERT L. DILENSCHNEIDER

President

Chief Operating Officer

National Operations

October 24, 1984

Mr. Larry M. Speakes Assistant to the President Principle Deputy Press Secretary The White House Office 1600 Pennsylvania Avenue, N.W. Washington, D.C. 20500

Dear Larry:

Recognizing that everything is going to go well on November 6, we would very much like to hold a private congratulatory dinner for you right after the election either in New York or Washington. I will call your office to find out what time makes the best sense.

Good luck.

Best regards

Robert L. Dilenschneider

RLD/jkm

Robert L. Dilenschneider Executive Vice President

May 17, 1984

Mr. Larry Speakes Special Assistant to the President The White House Washington, D.C.

Dear Larry:

Our good client, Montgomery Ward, would very much like to receive a letter from President Reagan that comments on the American spirit and which recognizes the excellent turnaround the company has achieved in the last several years. A sample draft is attached for your consideration.

The Montgomery Ward company magazine is sent to more than 100,000 employees throughout the United States and the company would be anxious to publish the letter in June, if possible. To do that we would need camera ready art by Monday, May 21.

You are most kind to consider this. May I call in the next day or so to see if the President would be prepared to send the letter.

Sincerely

Thank you, and best regards.

dmh att.

TO THE EMPLOYEES OF MONTGOMERY WARD:

It is a great personal pleasure for me to add my congratulations to the employees of Montgomery Ward for your remarkable achievement in restoring your company to profitability in 1983.

Montgomery Ward has been an American institution since 1872, and as with many of our institutions, it has required significant change and revitalization to survive. You have done this through delivering greater productivity and through ambitious, creative re-merchandising of your business.

Your flexibility and determination should serve as an admirable model of what can be done by people who have the will to succeed. There is a resurgence of the American spirit afoot in this country and your Spirit of Progress is a clear reflection of what can be achieved through it.

Be proud of your accomplishment and don't let go of the dedication which has brought you this far.

WASHINGTON

May 17, 1984

MEMORANDUM FOR DICK DARMAN

FROM:

Larry Speakes

Is this appropriate? It is a good opportunity to have the President's words in a widely-circulated employee newsletter.

If you approve, please have the speechwriters make appropriate changes in the letter and forward to me.

WASHINGTON

January 11, 1984

Dear Bob:

Thank you so much for the wonderful and thoughtful Christmas gift. I appreciate it so very much and you were kind to think of me this holiday season.

The Tiffany's glass box is indeed a handsome and distinctive gift and you were so kind to send it.

Best regards,

Larry Speakes
Deputy Press Secretary
to the President

Mr. Robert Dilenschneider Executive Vice President National Division Hill and Knowlton, Inc. 111 East Wacker Drive Chicago, Illinois 60601

Cijeres zum visit!

 $Public\ Relations/Public\ Affairs\ Counsel$

111 EAST WACKER DRIVE CHICAGO, IL 60601

312-565-1200

ROBERT L. DILENSCHNEIDER

Executive Vice President

National Division

January 6, 1984

Mr. Larry Speakes
Assistant to the President
Principle Deputy Press Secretary
The White House Office
1600 Pennsylvania Avenue
Washington D.C. 20500

Dear Larry:

The Washington Post story was terrific. Congratulations.

I enjoyed our visit and will follow up on the matter we discussed.

Best regards,

Robert L. Dilonschneider

RLD/aa

December 6, 1983

Dear Bob:

The two dinners last week with the corporate public affairs executives were top-notch and I thoroughly enjoyed the give and take. It was a good idea and I hope we can do it again soon.

There's no doubt: you hold the record for the fastest service for dining for 12 in the history of the Madison Hotel.

Best regards,

Larry Speakes
Deputy Press Secretary
to the President

Mr. Robert H. Dilenschneider Executive Vice President National Division Hill and Knowlton, Inc. 111 East Wacker Drive Chicago, Illinois 60601

Public Relations/Public Affairs Counsel

111 EAST WACKER DRIVE

CHICAGO, IL 60601

312-565-1200

ROBERT L. DILENSCHNEIDER

Executive Vice President

National Division

December 2, 1983

Mr. Larry Speakes
Assistant to the President
Principle Deputy Press Secretary
The White House
1600 Pennsylvania Avenue, N.W.
Washington, D.C. 20500

Dear Larry:

You are terrific. Forget the job of press secretary or ever working for a public relations company. You really should package your show and go on the road. You drew rave reviews from all of the clients who attended.

I want to personally thank you for the effort I know you made to make both evenings interesting and entertaining. The rest of us had come from a fairly relaxed day compared to your super-charged environment, and it was much easier for us. But you really made a terrific difference, and I really appreciate the effort you made.

Best regards,

Robert L. Dilenschneider

RLD:aln

Public Relations/Public Affairs Counsel

111 EAST WACKER DRIVE
CHICAGO, IL 60601

312-565-1200

ROBERT L. DILENSCHNEIDER

Executive Vice President

National Division

October 5, 1983

Mr. Larry Speakes
Assistant to the President
Principal Deputy Press Secretary
The White House
1600 Pennsylvania Avenuw, N.W.
Washington, D.C. 20500

Dear Larry:

You were kind to host us in the White House mess. Thank you very much for your advice.

I shall be back to you in the next few days with some of the dates we discussed.

All the best

Robert L. Dilenschneider

RLD:aln

washington August 27, 1983

Dear Bob:

Thank you so much for your note. I appreciate your kind words about my promotion here in the White House, and you were thoughtful to write.

Best_regards,

Larry Speakes

Deputy Press Secretary to the President

Mr. Robert L. Dilenschneider Executive Vice President Hill and Knowlton, Inc. 111 East Wacker Drive Chicago, Illinois 60601

Public Relations/Public Affairs Counsel
111 EAST WACKER DRIVE

ROBERT L. DILENSCHNEIDER

Executive Vice President

National Division

August 22, 1983

Mr. Larry Speakes Assistant to the President The White House 1600 Pennsylvania Avenue Washington, D. C. 20500

Dear Larry:

I always wanted to say to my wife and family that I knew a presidential assistant. Congratulations on the promotion. That's great for you, for the Reagan Administration, and for the country.

All the best,

Robert L. Dilenschneider

RLD:ajh

Public Relations/Public Affairs Counsel

111 EAST WACKER DRIVE CHICAGO, IL 60601

312-565-1200

ROBERT L. DILENSCHNEIDER

Executive Vice President

National Division

August 16, 1983

Mr. Larry Speakes
Assistant to the President
Principal Deputy Press Secretary
The White House
1600 Pennsylvania Avenue, N.W.
Washington, D.C. 20500

Dear Larry:

You continually do what is expected. That's tough for the rest of us who have to struggle through life.

Congratulations on being named assistant to the President. That is no insignificant promotion.

I look forward to seeing you soon.

Best regards,

Robert L. Dilenschneider

RLD:aln

THE WHITE HOUSE WASHINGTON

MAILGRAM

Dear Mr. Dilenschneider:

I was sorry to learn from Bob that you have not been feeling well recently, and I wanted to join your family and many friends in letting you know that I am thinking about you.

Bob and I have been such good friends over the years and he has told me so much about you that I wanted to send along my very best wishes.

You surely have every right to be proud of Bob, who is probably the most effective public relations executive in the country. He's a great one and I am proud he is my friend.

I'm pulling for you.

Best regards,

Larry Speakes
Deputy Press Secretary
to the President

Mr. S. J. Dilenschneider 1885 Suffolk Road Columbus, Ohio 43221

Public Relations/Public Affairs Counsel

111 EAST WACKER DRIVE
CHICAGO, IL 60601

312-565-1200

ROBERT L. DILENSCHNEIDER

Executive Vice President

National Division

July '	7, 1	983	3
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Mr. Larry Speakes
Deputy Press Secretary
to the President
The White House
Washington, D.C. 20500

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Dear Larry:

Thanks very much for your note about my dad. Your support in his final days was most helpful and my family is still talking about the undue praise you heaped on me in that telegram.

If you'd have known Dad you would have really liked him. He is very much like you -- a special kind of person.

I hope to see you soon in Washington.

Best personal regards,

ť

Public Relations/Public Affairs Counsel

111 EAST WACKER DRIVE CHICAGO, IL 60601

312-565-1200

ROBERT L. DILENSCHNEIDER

Executive Vice President

National Division

June 24, 1983

Mr. Larry Speakes
Deputy Press Secretary
to the President
The White House Office
1600 Pennsylvania Avenue, N.W.
Washington, D.C. 20500

Dear Larry:

I thought you would like to see a piece done by our Lou Joseph nearly 30 years ago. He captures the terror that followed the Russian seize of Berlin at the close of the second World War.

All the best,

Robert L. Dilenschneider

RLD:aln Enclosure

Public Relations/Public Affairs Counsel

111 EAST WACKER DRIVE
CHICAGO, IL 60601

312-565-1200

ROBERT L. DILENSCHNEIDER

Executive Vice President

National Division

June 2, 1983

Mr. Larry Speakes
Deputy Press Secretary to the
 President
The White House Office
1600 Pennsylvania Avenue, N.W.
Washington, D.C. 20500

Dear Larry:

My father just received your telegram. Thank you very much. It really means a lot to both him and myself.

You're a great guy and a tremendous professional and I'm priviliged to know you.

Best personal regards,

Robert L. Dilenschneider

RLD:h

1

must be member

Rent F Street Club

Get Mort to give some names for speakers (maybe John Hughes?)

Larry do letters of invitation.

Timing toward end of April.

Richard Carolano.

Down De Zorengo Memby

25

13

THE WHITE HOUSE WASHINGTON March 21, 1983

Dear Bob:

Many thanks for your letter and the list of top public affairs people. I know it's one we have been trying to put together for several months, but it seems like the fast track here hasn't allowed much time to get this thing rolling. Let me see what I can do and we'll talk about it in the next few days.

Good to hear from you and I hope you'll come and see me soon.

Best regards,

Larry Speakes
Deputy Press Secretary
to the President

Mr. Robert L. Dilenschneider Executive Vice President National Division Hill and Knowlton, Inc. 111 East Wacker Drive Chicago, Illinois 60601

Public Relations/Public Affairs Counsel
111 EAST WACKER DRIVE
CHICAGO, IL 60601

312-565-1200

ROBERT L. DILENSCHNEIDER
Executive Vice President
National Division

March 15, 1983

Mr. Lawrence Speakes
Deputy Press Secretary
to the President
The White House Office
1600 Pennsylvania Avenue, N.W.
Washington, D.C. 20500

Dear Larry:

Here is a list of individuals who head communications for the largest multinationals in the United States. What do you think about pulling together a dinner with this group as the invitation list? Who would speak?

We would be pleased to handle the details if you think it's something that you and others would want to pursue. I'll call you in a few days to get your reaction.

All the best,

Robert L. Dilenschneider

RLD/ls

Enclosure

LARGEST U.S. MULTINATIONALS

(Ranked by Forbes, July 5, 1982)

51.	Monsanto Company
	800 N. Lindbergh Blvd.
	St. Louis, MO 63166
	314-694-1000/3001

Joseph T. Nolan Corp. V-P, Public Affairs reports to: Robert L. Berra Sn. V.P. - Administration reports to: Dr. Louis Fernandez Vice Chairman

52. General Foods Corp. 250 North St. White Plains, NY 10625 914-335-2500

Andrew J. Schroder V-P, Pub. Affairs reports to: Chairman of the Board

53. General Telephone & Electronics Corp. One Stamford Forum Stamford, Connecticut 06904 Brophy, Chairman & CEO 203-357-2000

C. Sumpter Logan, V. P., Corporate Communications reports to: Theodore F.

54. Sears, Roebuck and Co. Sears Tower Chicago, IL 60684 312-875-2500

Donald Deutsch VP-Public Affairs

55. Nabisco Brands Inc. Nabisco Brands Plaza Parsippany, NJ 07054 201-898-7100 Martin Emmet Sr. Exec. VP, Corporate Affairs reports to: CEO

212-323-2000

56. American Express Co.

American Express Plaza

New York, New York 10004

Sr. VP, Corp. Affairs & Comms.

reports to: Chairman & CEO

57. Fluor Corp. 3333 Michelson Dr. Irvine, CA 92730 717-975-2000

T. C. Ellick VP, Corp. Rel. reports to: Mr. Fluor Chairman

58. TransWorld Corp. 605 Third Ave. New York, NY 10158 212-557-5500

J. W. Cosley
Staff VP-Pub. Affairs
reports to: D. J. Ryan
President

59. Pfizer Inc. 235 E. 42nd St. New York, NY 10017 212-573-2323

Robert Shafer V.P., Public Affairs and Government Relations reports to: CEO

60. Union Oil Co. of California Union Oil Center Sr. VP., Corporate Communications Los Angeles, CA 90017 reports to: President 213-977-7600

61. American Brands, Inc.
245 Park Ave.
New York, NY 10017
212-880-4200

Robert Rukeyser
Public Affairs Director
Reports to: Chairman

62. NCR Corp.

Clarke E. Reynolds
VP, Exec. Office, head of
Corporate Communications
reports to: Mr. Anderson
Chairman

63. Hewlett-Packard Co.
3000 Hanover St.
Palo Alto, CA 94304
415-857-7501/Corp. Resource
Parameter Administration

reports to: CEO

64 Caterpillar Tractor Co.

100 N.E. Adams St.

Peoria, IL 61629
309-675-1000

Byron DeHaan
Director, Public Affairs
reports to: Lee Morgan
Chairman of the Board

65. First National Boston Corp.
100 Federal Street
Boston, MA 02110
617-434-2136

Barry M. Allen
1st VP & Dir., Corp. Communications
reports to: CEO

66. PepsiCo, Inc. Anderson Hill Road Purchase, NY 10577 914-253-2000

Cartha D. Deloach VP, Corporate Affairs reports to: Chairman and CEO

67. Allied Corporation David G. Powell Columbia Road & Park Ave. Sr. VP-Pub. Affairs Morristown, NJ 07960 reports to: CEO Morristown, NJ 07960 201-455-2000

68. Honeywell Inc.
Honeywell Plaza Minneapolis, MN 55408 612-870-5200 D. B. Randall
VP, Communications
reports to: Richard Weber
Corp. VP, Administration
reports to: CEO

69. American International Group, Inc.

70 Pine Street Communication
New York, NY 10270 reports to: CEO
212-770-7000

70. DEERE & Co. John Deere Road Moline, IL 61265 309-752-8000

Chester K. Lasell VP Corporate Communications reports to: Charles Hanson Sr. VP Corp. Staff reports to: Executive VP

71. Firestone Tire & Rubber Co. 1200 Firestone Parkway Akron, Ohio 44317 216-379-7000

Michael J. Conner Director, External Affairs reports to: Harold Henderson Exec. VP, General Counsel

72. K mart Corp.

A. Robert Stevenson 3100 West Big Beaver
Troy, Michigan 48084
313-643-1000

N. Robert Secretion
VP, Govt. & Public Relations
reports to: Robert E. Dewar
Chairman of Exec. & Finance Committee reports to: CEO

73. The Continental Group, Inc. Paul M. Levine 1 Harbor Plaza Stamford, CT 06902 reports to: CEO 203-964-6000

VP Communications

74. Warner-Lambert Company 201 Tabor Road Morris Plains, NJ 07950 201-540-2000

Ronald E. Zier VP Public Affairs reports to: CEO

75. Consolidated Foods Corp. Three First Natl. Plaza Chicago, IL 60602 312-726-2600

Robert L. Lauer VP, Corporate Affairs reports to: CFO

76. H. J. Heinz Co. P. O. Box 57 Pittsburgh, PA 15230 412-237-5757

Thomas H. McIntosh Dir. of Corp. Public Relations reports to: S. D. Wiley Senior VP, Secretary and General Counsel reports to: CEO

77. RCA Corp. 30 Rockefeller Plaza New York, NY 10020 212-621-6000

Thomas B. Ross Senior VP, Corp. Affairs reports to: Chairman & CEO

78. 1114 Ave. of the Americas Corporate Senior VP
New York, NY 10036 reports to: Vice Cl W. R. Grace and Co. 212-819-5550

Antonio Navarro reports to: Vice Chairman and Chief Administrative Officer

79. American Home Products Corp. Carol Emerling 685 Third Avenue New York, NY 10017 212-878-5000

Corp. Sec. reports to: John R. Stafford President

80. Gulf + Western Industries, Inc. 1 Gulf + Western Plaza New York, NY 10023 212-333-7000

William A. Blodgett
VP Corporate Communications
reports to: Martin S. Davis
Executive Vice President reports to: CEO

Burroughs Corp.
Burrough World Headquarters Detroit, MI 48232 313-972-7000

John Lowell Director, Corp. Communications & News Relations reports to: Wm. Bechkam, Jr. Vice President reports to: CEO

82. Merck & Co., Inc. P. O. Box 2000 Rahway, NJ 07065 201-574-4000

Robert H. Marik VP, Public Affairs reports to: CEO

83. Irving Bank Corp.
One Wall Street
New York, NY 10015

H. S. Phillips
Vice President
reports to: President 212-487-2121

84. Texas Instruments Inc. Richard M. Perdue
P. O. Box 225474 Director of Corporate PR P. O. Box 225474 Dallas, TX 75265 214-995-2011

85. Gillette Co.
Prudential Tower Building
Boston, MA 02199
C17 421-7000

David A. Fauscn
VP, Corp. Pub. Relations
reports to: Colman M. Mockler
Chairman and CEO

86. Scott Paper Co. Scott Plaza 215-521-5000

Scott Paper Co.

Scott Plaza

Phillip J. Webster

V.P. Public Affairs

Philadelphia, PA 19113

reports to: Chairman and CEO

87. Bendix Corp.
P. O. Box 5060
Southfield, MI 48037
313-827-5000

Robert S. Meyers Exec. Director, Corp. Comm. reports to: Alonzo L. McDonald President

88. American Cyanamid Co.
Wayne, New Jersey 07470
201-831-2000

Wayne, New Jersey 07470
Director Public Affairs
reports to: Wallace G. Taylor
Director of Investor Relations
both report to: Board Chairman

TRW Inc.

2355 Euclid Avenue
Cleveland, Ohio 44117
216-692-5294

Thoma J. Fay
V.P. Communications
reports to: President 89. TRW Inc.

90. Bristol-Myers Co. Inc. 345 Park Avenue New York, New York 10154 212-546-4000

Henry Levine, V.P., Corporate Communications reports to: Marvin H. Koslow, Sr. V.P., Marketing Services reports to: CEO

91. Ralston Purina Co. Checkerboard Square St. Louis, MO 63164 314-982-1000

George H. Kyd Div. VP and Dir., Pub. Rel. reports to: John P. Baird Sr. VP, General Counsel and Secretary

92. Digital Equipment Corp. 146 Main Street Maynard, MA 01754 617-897-5111

Richard O. Berube Corp. Dir. Adv. and PR reports to: Winston R. Hindle VP, Corp. Operations

93. Avon Products, Inc. 9 W. 57th Street New York, NY 10019 212-546-6053

William J. Corbett Dir. Pub. Relations reports to: Robert R. McMillan VP-PA Worldwide reports to: Arnold Zimmerman Senior VP, General Counsel & Secretary reports to: CEO

94. Westinghouse Electric Corp. Westinghouse Building 412-255-3800

Robert P. Wagner Sr. VP, Corporate Relations Gateway Center reports to: M. J. McDonough Pittsburgh, PA 15222 Senior Exec. VP, Corp. Resources reports to: CEO

95. Motorola, Inc. 1303 E. Algonquin Rd. Schaumburg, IL 60196 312-576-5305

Ms. Toni Dewey VP, Dir., Corp. PR/Adv. reports to: John Welty Sr. VP and Chief Corp. Staff Officer

96. Litton Industries, Inc. 360 N. Crescent Dr. VP, Corp. Comm. Beverly Hills, CA 90210 reports to: CEO 213-273-7860

R. Patrick Forster VP, Corp. Comm.

97. Marine Midland Banks, Inc. Arthur B. Ziegler
One Marine Midland Center Sr. Exec. VP, Comms. & PA
Buffalo, New York 14240 reports to: Chairman Buffalo, New York 14240 716-843-2424

reports to: Chairman

98. Philip Morris, Inc. 100/120 Park Avenue New York, New York 10017 212-679-1800

Frank A. Saunders Staff VP, Corp. Rel. & Comms. reports to: Jim Bolling Sr. VP, Asst. to the Chairman of the Board, Dir. of Corp. Affairs

99. The Singer Company 8 Stamford Forum Stamford, CT 06904 203-356-4200

Thomas L. Elliot, Jr. VP. Corp. Rel. reports to: President

100. Ingersoll-Rand Co.
200 Chestnut Ridge Rd.
Woodcliff Lake, NJ 07675
201-573-3426

Hugh Wolff
Dir. of Corp. Comm.
reports to: Chairman's Office

THE WHITE HOUSE WASHINGTON

Larry --

There aren't many dates left at the F Street Club in the next month.

May 13 - Friday

✓ May 25 - Wednesday

June 9 - Thursday \\....

June 14- Tuesday

It will cost about \$45 to \$55 per

person - four course dinner of

soup entre

beef, veal fish or fowl salad and cheese desert

trifle, pies, ice cream, mouse

drinks before dinner and wines

Do you want me to proceed?

connie

THE WHITE HOUSE

4 courses

palad + chur deserts - tufte, per uten

\$45 \$55 per person everything welled June 9 THE WHITE HOUSE washington February 10, 1983

Dear Bob:

Let me say how much I enjoyed being with Hill and Knowlton managers in Los Angeles. It was a good occasion -- and it certainly accomplished what you and I set out to do. We'll keep in close touch.

I am enclosing my itemized expenses for the trip and have deducted the amount the White House reimbursed on my per diem, as well as the airline fare, which the White House will pay.

Best regards,

Larry Speakes

Deputy Press Secretary to the President

Mr. Robert Dilenschneider Executive Vice President Hill and Knowlton 111 East Wacker Drive Chicago, Illinois 60601

Expenses for Larry Speakes

Hill and Knowlton Managers Meeting Los Angeles, California February 4-7, 1983

Friday,	February 4, 1983	.\$27.02
	Dinner\$15.02	
	Taxi from airport\$10.00	
	Tips \$ 2.00	
Saturda	y, February 5, 1983	.\$ 9.57
	Breakfast \$ 9.57	
Sunday,	February 6, 1983	\$42.91
	Breakfast\$11.89	
	Lunch\$14.02	•
	Taxi to speech\$ 6.50	
	Taxi from speech\$ 6.50	
	Tips\$ 4.00	
Monday,	February 7, 1983	\$580.05
	Breakfast \$ 4.80	
	Taxi to airport \$10.00	
	Tips \$ 3.00	
	Hotel bill\$562.25	
	Total Expenses:	\$659.55
	Minus White House per diem: (\$75 per day for 3 days)	\$225.00
	TOTAL:	\$424.55

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HILL AND KNOWLTON, INC.

Public Relations/Public Affairs Counsel

111 EAST WACKER DRIVE CHICAGO, IL 60601

312-565-1200

ROBERT L. DILENSCHNEIDER

Executive Vice President

National Division

November 18, 1982

Mr. Larry Speakes
Deputy Press Secretary to
the President
The White House Office
1600 Pennsylvania Avenue NW
Washington, D.C. 20500

Dear Larry:

It was good of you to provide breakfast in the White House the other day. The Cambridge Diet didn't throw the stewards. They did a great job.

I'm glad we had such a fine conversation and I'm looking forward to seeing you again soon.

Best regards,

Robert L. Dilenschneider

RLD/ls

December 9, 1982

Telecopy To: Larry Speakes (202) 456-2883

FROM: Robert L. Dilenschneider-Chicago

These are the facts involving First Federal of Chicago, one of the state's two largest savings and loan associations.

Last April, FSLIC forced First Federal into a merger with First Financial S & L of Downers Grove on the basis of FSLIC data that First Financial had no net worth. The facts, as they have been developed and audited by Touche Ross, reveal that contrary to FSLIC's data, this action forced on to First Federal a loss of a minimum of \$150 million.

In an effort to cooperate with FSLIC and still keep First Federal afloat, First Federal on September 28, 1982 asked permission to sell \$1 billion in mortgages which would have put the company in the black even after the First Financial misrepresentation. Despite the fact this is a simple transaction, the FSLIC has refused since September to act on this request and give its approval.

The net effect of this failure to act will be to force First Federal of Chicago into a loss position at the end of the year and prohibit it from taking actions in its own business interest. Observers here believe that the failure to act by the FSLIC is an effort to force First Federal into a merger.

If a merger is ordered or other action taken to prevent First Federal from a proper use of its resources, the Touche Ross audit data may well be made public, resulting in a scandal comparable to the Penn Square debacle.

We urge FSLIC to approve the sale of the mortgages and permit First Federal of Chicago to take those actions independent of government interference which will preserve its solvency. This will avoid a serious blight on the reputation of FSLIC as well as avoiding a public controversy with deleterious effects on both the industry and the officers of FSLIC.

THE WHITE HOUSE
WASHINGTON
October 7, 1982

Dear Bob:

Many thanks for your note, and Laura and I certainly enjoyed the Dilenschneider's visit to Washington. It was a good weekend for all of us.

I have discussed our idea on the get-together for corporate public affairs officers with several people and it looks like something we could put together probably in late November or early December. We will talk more on it as well as the other things we discussed the next time we get together.

Best regards,

Larry Speakes
Deputy Press Secretary
to the President

Mr.Robert L. Dilenschneider Executive Vice President National Division Hill and Knowlton, Inc. 111 East Wacker Drive Chicago, Illinois 60601 HILL AND KNOWLTON, INC.

Public Relations / Public Affairs Counsel

111 EAST WACKER DRIVE
CHICAGO, IL 60601
312-565-1200

ROBERT L. DILENSCHNEIDER
Ezecutive Vice President
National Division

September 29, 1982

Mr. Larry Speakes
Deputy Press Secretary to
the President
The White House Office
1600 Pennsylvania Avenue, N.W.
Washington, D.C. 20500

Dear Larry:

Jan and I deeply appreciate all the thoughtful planning and time you and Laura put into last week. Thank you very much.

I look forward to seeing you again soon, and continuing our discussion on working ahead on the paper we discussed.

It's great to have you as a friend.

Best regards,

Robert L. Dilenschneider

RLD:sth

Robert L. Dilenschneider Executive Vice President National Division

HILL AND KNOWLTON

Hill and Knowlton, Inc. One Illinois Center 111 East Wacker Drive, Suite 1730 Chicago, Illinois 60601 312-565-1200 Fròm Robert L. Dilenschneider

August 6, 1982

L. Speakes

Sorry for the poor copy.

R.L.D.

vw

HILLAND KNOWLTON

Hill and Knowlton, Inc. One Illinois Center 111 East Wacker Drive Suite 1730 Chicago, Illinois 60601 312-565-1200



e scanner of social science, management and media literature

Otto Lerbinger, Editor

a supplement of pr reporter

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SOUND COMMUNICATIONS PROGRAMS HELP IN UNION AVOIDANCE. ... IF BACKED UP BY COMPREHENSIVE PERSONNEL POLICIES

A major assessment of the U.S. industrial relations system and practice of collective hargaining has been published by the industrial Relations Research Association. Present grands to not augus well for the industrial relations system, say the book's

With a decline in milon membership from 25.57 of the labor force in 1953 to 20.9% in 1980 representing 22.4 willion out of a total of 105.3 million workers) the labor movement may be weakening to a point where litwill cease to be a credible threat to employers or a force to be reckoned with politically. Without the threat of unionization, says. Fred R. Foulkes, even the most progressive employers may be tempted to discontinue enlightened employment politics.

Another worthsome trend is the diminished role of government in such areas an equal emptoyment opportunity, occupational safety shealth, and minimum wage regulation. The assumption is that a viable palarge must be maintained among the three must of forces in industrial relations; a employers and one government.

Descriptions of the state of the second of t

In maylering the practices of 26 large toner lorized amplayers; another enthor Fourkes, cases refective communications as the single was important factor in resping a company nonunion. He associated

fully points out that this includes aliciting employees attitudes about the company's treatment of its personnel as well as the dissemination of company information to its workforce. Mills adds that well-managed programs of communication can head off discontent and create an atmosphere identifying employee aspirations with those of the corporation. As employee relations of imate of confidence, trust, and openness -- one of the ingredients of modern personnel practice -- is also created

A comprehensive set of policies is also conductive to staying nonunion. Besides effective communications and feedback mechanisms, these include:

- la ne-layoff policy (or strong commitment to providing employment security);
- Wattong adherence to seniority in laywork a recall promotion, and transfer.
- Topometion from within and posting of for spenings
- pev and sene it programs as good as
 or setter than those of comparable
 Assignized companies; 4
- a formal grievance procedure without arbitracion.

The Golden Age of Collective Bargaining may really have come to an end around 1980 according to the book's Preface.

And any paversal of the trend away from unionization; predicts Foulkes, is unrealistic — parring a depression or major changes in company or environmental factors, or union effectiveness. Those are the conditions that have robe watched in the cuture.

(Jack Stieber Robert B. McKersie Co. D. Oning Mills, ads., U.S. Industrial Relations 1950-1980: A Critical Assessment Industrial Relations Research Association; 7226 Social Science Bills Ing. Surversity of Wisconsin Martis

LABOR-MANAGEMENT CONSULTANTS ACCUSED OR USING "POP PSYCHOLOGY"

Bop psychology is replacing the old union-busting rhetoric in labor management consultants new ideological assault on the labor movement. It an article appearing in AFL-CIO American Pederationist. Steve Lagerfeld. Washington-based writer & editor, says that during the 1970s the labor management consulting industry expanded about 10 times and now contains about 1000 firms. Modern Management Inc. is the leading firm with a success rate of over 90% in defeating organizing drives

Consultants use knowledge drawn from the management & behavioral sciences and from the legal profession to "manifulate individual workers, the entire atmossible of the workplace, and the legal process itself in a new war against the labor movement. Lagerfeld also save that the new creed of humane panagers graduating from business schools makes the crastion of a non-curion enviscement service and white collar sectors are particularly susceptible tactness humane approach.

Several techniques are examined

Key role of communications. E.g., creating a commonality of interes between workers and management.

- I Screening out prospective employees who may lead howard unionization

 Bys. anyone with mariral problems

 and "any applicant who has too much
 horsepower."
- I Indostrination programs for new employees to "shape their attitudes in bealthy and productive ways."
- u us or a secontre uncavado se cir consumiar "best communicators."

Tagerfeld distinguishes setween these "essentially psychological techniqued" and attempts "simply to persuade ".

He accuses management of violating business privacy — their tight to act, believe, or think as they see fit. "She also believes that if business begins a new broad-based offense against the laber movement. "It will surely destroy the stability and predictability it so highly prizes."

(Steve Lagerfeld, "The Pop Psychologist as Union Buster," AFL-C10 Federationist Vol. 88, Nov 1981, pp. 6-12.)

FAMILY STILE COMES FIRST. BUT RULES CHANGE AS MORE WOMEN WORK

The Lanting Ls the most important thing in life to bly of Americans, according to a 1981 tos Angeles Times survey. Work is chosen by only 9% and 90% in reign to other things. But family structure & yaldes are changing as a 1980 survey shows to only 29% practically traditional marriage in which the susband bas responsibility to provide for the family, and the wife for the sume & taking care of the thildren. Mose than twice as many (6.3%) byefar an equal marriage of shared responsibility in which the number of reported things in which the number and safe cooperate on work bomemaking and called taking. Living with someone put not marrying is preferred p 32; want common single.

One reason why family preferences have changed is ther women accounted for 42.6% of the labor force in 1980.

Of working age women, 51.6% worked our side the home (vs. 77.4% of the men). Between 1950 and 1979, the percentage of married women in the labor force doubled from 24% to 49%. The main reason they work, say 56% of women, is that they need the money: 18% say they work for the personal satisfaction they get from the job, and 26% give both reasons.

(Open of Rosadap Public Opension Vol. 4 Aug Sept 1981 pp 96 414

MEDIA ELITE DISSATISPIED WITH SOCIAL ORDER, SURVEY SHOWS

The media are criticized by establishment institutions, particularly business, for faming the winds of disconteut. Social grievances by allenated groups are publicized and the causes of activist groups popularized. A survey of media clites — involving hour-long interviews with 240 journalists and broadcasters — shows that these contentions are probably true.

Media elite attitudes on 21 social issues indicate that a substantial portion are dissatisfied with the current social order. They are strong supporters at environmental protection, affirmative action, women's rights, homosexual rights, and sexual freedom in general On international issues, 56% agree that the U.S. exploits the Third world and causes poverty, 77% find America's heavy use of natural resources to be immoral, and 51% believe the goal of our foreign policy is to protect the desinesses.

They revealed nost-boarpeois and expressive values when asked about what goals America should pursue outing the next decade. They have particles pation, a humane society beautiful ciries, and placing ideas above money, only one in eight business executives holds these values. Their values are mainly the acquisitive ones of a stable economy, economic grown, narrows defense, and fighting erime. Media

elites are not too far behind business executives, however, in considering economic stability the most important goal: 52% vs. 60%

Though media elites are dissatisfied with the social order, they accept the current economic order. For example, 88% oppose the view that big corporations should be publicly owned and 63% agree that less regulation of business is good for the country.

the greatest influence relative to other leadership groups. They see themselves in second place and unions in third. After a sizeable gap, other groups are clustered in this order consumer groups, infellectuals, blacks teminists. Significantly, business leaders see the media as far and away the most powerful influence on American society. The authors conclude that it is because the media elite and business executives attribute great power to the other that they yiew each other with such mistrust.

(S. Robert Lichter and Stanley Rothman "Media and Business Elites," Public Opinion, Vol. 4, Oct/Nov 1981, pp. 42-46, 59-60.)

CONFUSION ABOUT RELIGION'S STRENGTH AND INFLUENCE IN SOCIETY

is the T.S. witnessing a late-century Steat Awakening -- a religious revival? Media talk about the Moral Majority and congressional interestin moral issues would indicate "ves." So would Research & Forecasts opinion survey commissioned by Connecticut Mutual Ale Insurance Coll II reported a sponameous revival of traditional values scutting throughout the country as Americans experience a "cultural current of religious commitment and moral sm. But The Polis Section of Public Opinion Quarterly suggests. otherwise. It reviews five of seven indicators used by George Gallup Jr. Princeton Religious Research Center.