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Series: I: RESPONSE TO PUBLIC FORM LETTERS SIGNED
BY ANNE V. HIGGINS
Folder Title: YA-82 – Complaint re: Reply Received
Box: 29

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THE WHITE HOUSE
WASHINGTON

June 24, 1988 (XXXY82)

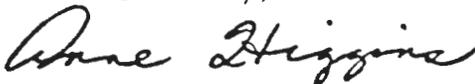
Dear Mr. Ortega:

Thank you for informing us about the reply you received in response to your message to President Reagan. We appreciate hearing from you, and we know you will understand that the volume of mail received here at the White House is so great that occasional mistakes in handling them do sometimes occur. Our policy is to make certain that each letter the President receives from a child is answered.

President Reagan would not want any of the young people who take the time to write to him to be disappointed; therefore, I am enclosing a White House booklet which comes with the President's best wishes. If you wish, however, to resubmit the original correspondence, please send a copy of this letter along with it so that it will be brought to my attention as soon as it comes in.

Again, thank you for your patience and understanding. With the President's best wishes,

Sincerely,



Anne Higgins
Special Assistant to the President
and Director of Correspondence

(6/24/88)

Mr. Michael A. Ortega
Evening Supervisor
Correspondence Analysis Section
Room 60
Old Executive Office Building
Washington, DC 20500

Enclosure: "The White House"

AVH/CM/CAD/AVH

YA-82

~~AVH Y82~~

(LABEL)

RE: Complaint Re Reply Received

THE WHITE HOUSE
WASHINGTON

August 29, 1986 (XXXY82)

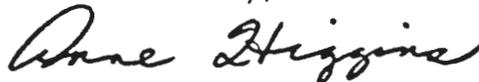
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Sincerely,



Anne Higgins
Special Assistant to the President
and Director of Correspondence

(8/29/86)

Mr. Michael Ortega
Evening Supervisor
Correspondence Analysis Section
Room 60
Old Executive Office Building
Washington, DC 20500

Enclosure: The President's House

AVH/CGM/CAD/AVH

THE WHITE HOUSE
WASHINGTON

Anne -

John robes.

~~John~~

*Complaint -
No Reply
10: Reply Received*

*Label
AUM/CGM/cool/pt*

THE WHITE HOUSE
WASHINGTON

August 28, 1986

AVHY82

Thank you for informing us about the reply you received in response to your message to President Reagan. We appreciate hearing from you, and we know you will understand that the volume of mail received here at the White House is so great that occasional mistakes in handling them do sometimes occur. Our policy is to make certain that each letter the President receives from a child is answered.

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